

eShipGlobal Fraud Gate

Stop Fraudulent Shipments Before They Ship

An intelligent, configurable fraud detection and workflow management system built directly into your eShipGlobal platform — protecting your organization from unauthorized, high-risk, and fraudulent shipments in real time.

100%

Configurable Rules

Real-Time

Shipment Screening

Multi-Level

Review Workflow

Full

Audit Trail & Reporting

What is Fraud Gate?

Fraud Gate is a powerful, proactive fraud prevention workflow integrated into your eShipGlobal shipping platform. It automatically screens every shipment against your organization's custom fraud rules — and takes intelligent action before a fraudulent or unauthorized shipment ever leaves your facility.

Whether you're a university protecting student and departmental shipping accounts, or an enterprise managing complex outbound logistics, Fraud Gate gives your administrators the control, visibility, and confidence to prevent shipping fraud at every level.

From high-value domestic shipments and international packages to compromised user credentials and suspicious activity patterns — Fraud Gate catches it all before it becomes a costly problem.

1**Shipment Initiated**

User submits a shipment request within eShipGlobal.

2**Fraud Gate Screening**

Shipment is evaluated against fraud rules in real time.

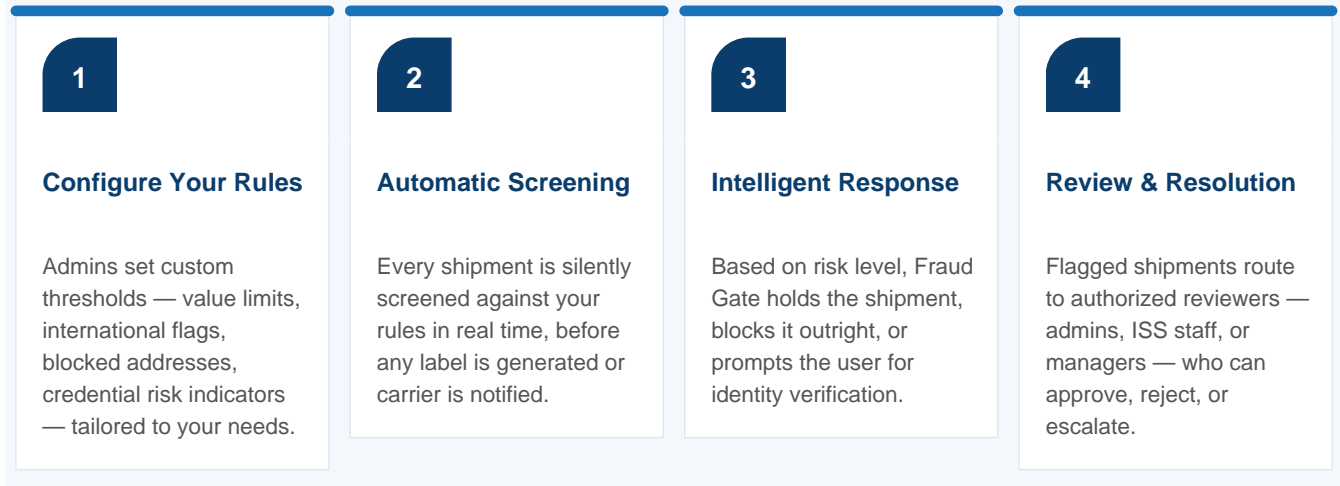
3**Risk Detected → Action**

Shipment is held, blocked, or identity verification triggered.

4**Admin Review & Resolution**

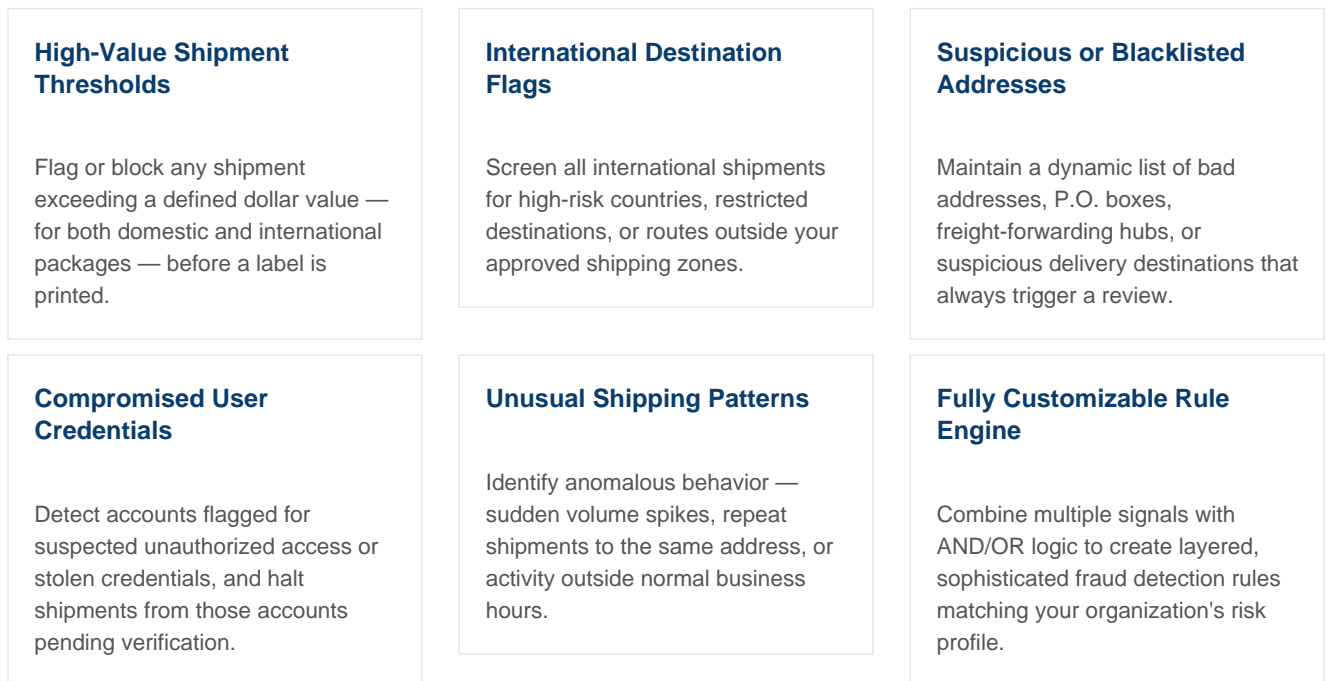
Authorized reviewers approve or reject with full audit trail.

How Fraud Gate Works



Configurable Fraud Signals

Fraud Gate screens for the signals that matter most to your organization. Every rule is fully configurable by your administrators.







Intelligent Response Actions

<p>Hold for Review</p> <p>Suspicious shipments are placed in a review queue and assigned to the appropriate reviewer. Admins are notified instantly.</p>	<p>Automatic Block</p> <p>High-risk shipments matching critical fraud rules are blocked outright — preventing label generation, carrier notification, and further processing.</p>	<p>Identity Verification</p> <p>For medium-risk cases, users are challenged to verify their identity before the shipment can proceed — stopping unauthorized access.</p>
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Multi-Level Review Workflow

<p>Shipping Administrator</p> <p>Primary gatekeeper. Reviews, approves, rejects, or escalates flagged shipments with full context and audit history.</p>	<p>ISS / International Office Staff</p> <p>Reviews flagged international shipments for students and university accounts with streamlined tools for fast resolution.</p>	<p>Department Head / Manager</p> <p>Approves high-value or departmental shipments requiring managerial authorization before release.</p>	<p>eShipGlobal Support Team</p> <p>Available to assist with escalations, complex fraud cases, and platform-level configuration support.</p>
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Why Fraud Gate?

<p> Prevent Financial Loss Before It Happens Stop fraudulent shipments at the source — before carriers are engaged, labels are printed, and costs are incurred.</p>	<p> Protect University & Enterprise Accounts Safeguard departmental budgets, student accounts, and institutional billing from unauthorized or abusive use.</p>
<p> Fully Configurable to Your Risk Profile Set thresholds, rules, and workflows that match your organization's unique risk tolerance — no one-size-fits-all.</p>	<p> Complete Audit Trail & Reporting Every flagged shipment, reviewer action, and resolution is logged — giving you full visibility for compliance.</p>

**Minimal Disruption to Legitimate Users**

Smart, proportional responses mean good shipments flow freely, while only genuinely suspicious activity is escalated.

**Seamlessly Integrated Into eShipGlobal**

No third-party tools or separate logins. Fraud Gate lives natively inside your existing eShipGlobal platform.

ENTERPRISE ADD-ON**Fraud Gate: Available as an Add-On to eShipEnterprise**

Fraud Gate is available as a premium add-on module for existing eShipEnterprise customers. It integrates directly into your current platform environment — no new software to install, no disruption to your existing workflows. Contact our sales team to discuss pricing and configuration options tailored to your organization's size and needs.

Also compatible with: University Shipping Solutions (UEMS) and eShipLab environments. Ask your account manager for details.

Contact Sales: sales@eshipglobal.com | (972) 518-1775

Ready to Protect Your Shipping Operations?

See Fraud Gate in action. Our team will walk you through setup, configuration, and what it means for your organization.

Schedule a Demo: info@eshipglobal.com | (972) 518-1775